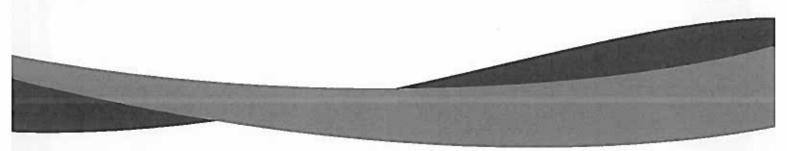


Environment & Regeneration Municipal Office, 222 Upper Street, London, N1 1XR

Report of: Service Director, Public Protection

Meeting of	Date	Agenda Item	Ward(s)
Licensing Sub-Committee	12 th May 2015		Tollington

Delete as	 Non-exempt
appropriate	



Subject:

PREMISES LICENCE NEW APPLICATION
THE SHOP, 26 CROUCH HILL, LONDON N4

1. Synopsis

- 1.1 This is an application for a new premise licence under the Licensing Act 2003.
- 1.2 The new application is to:
 - Supply alcohol for consumption off of the premises from 07:00 to 00:00 from Monday to Thursday, 07:00 to 01:00 the next day on Friday and Saturday and 08:00 to 23:30 on Sunday;
 - Opening hours of the premises from 06:00 to 00:00 from Monday to Thursday, 06:00 to 01:00 the next day on Friday and Saturday and 08:00 to 23:30 on Sunday.

2. Relevant Representations

Licensing Authority	No
Metropolitan Police	Yes
Noise	No
Health and Safety	No
Trading Standards	No - Conditions accepted

Public Health	Yes
Safeguarding Children	No
London Fire Brigade	No
Local residents	Yes: 1 local resident
Other bodies	No

3. Background

3.1 Papers are attached as follows:-

Appendix 1:

application form;

Appendix 2:

Premises licence for 323 Caledonian Road;

Appendix 3:

representations;

Appendix 4:

suggested conditions and map of premises location.

- 3.2 History of the premises
 - i. The premises is currently unlicensed.

4. Planning Implications

4.1 The lawful use is as a shop (A1).

5 Recommendations

- 5.1 To determine the application for a new premises licence under Section 17 of the Licensing Act 2003.
- 5.2 If the Committee grants the application it should be subject to:
 - i. conditions prepared by the Licensing Officer which are consistent with the Operating Schedule (see appendix 3)
 - ii. any conditions deemed appropriate by the Committee to promote the four licensing objectives. (see appendix 3)

6 Conclusion and reasons for recommendations

6.1 The Council is required to consider this application in the light of all relevant information, and if approval is given, it may attach such conditions as appropriate to promote the licensing objectives.

Background papers:

The Council's Statement of Licensing Policy Licensing Act 2003 Secretary of States Guidance Final Report Clearance

Signed by

Service Director Public Protection

Date 29Apr. 12015

Received by

Head of Scrutiny and Democratic Services

Date

Report author: Licensing Service

Tel: 020 75027 3031

E-mail: licensing@islington.gov.uk

wk/201579459

OK Knut 19 March

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

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		ZONDON		<u> </u>	Postcode	N4 4AU
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		c rateable value of premises	£ 8,300			
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* If you are applying as a person described in (a) or (b) please confirm:														
Please tick yes														
I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or														
I am n	_	• • •		pursuant	to a									
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	a func	tion disc	narge	d by virtu	e of He	er Majes	ty's prerog	ative						
a function discharged by virtue of Her Majesty's prerogative (A) INDIVIDUAL APPLICANTS (fill in as applicable)														
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Mr Surna YAVU		Mrs [Miss		Î.	Ms 🛭 First nat	exam mes						
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SECOND INDIVIDUAL APPLICANT (if applicable)

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Surname						Fi	irst nar	nes		
I am 18 years	old or o	ver							☐ Pleas	se tick yes
Current postal different from address										111
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(B) OTHER APPLICANTS Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.										
Name	<u>. </u>									
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E-mail address	(option	al)			<u>. </u>				<u>.</u>	

Part 3 Operating Schedule	
When do you want the premises licence to start?	DD MM YYYY
If you wish the licence to be valid only for a limited period, when do you want it to end?	DD MM YYYY
Please give a general description of the premises (please read guidance not SUPERMARKET	te 1)
If 5,000 or more people are expected to attend the premises at any one time please state the number expected to attend.	e,
What licensable activities do you intend to carry on from the premises?	
(Di	nd 2 to the Licensing Act 2002)
(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 at	nd 2 to the Licensing Act 2003)
Provision of regulated entertainment	Please tick any that apply
	Please tick any that
Provision of regulated entertainment	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B) c) indoor sporting events (if ticking yes, fill in box C)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B) c) indoor sporting events (if ticking yes, fill in box C) d) boxing or wrestling entertainment (if ticking yes, fill in box D)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B) c) indoor sporting events (if ticking yes, fill in box C) d) boxing or wrestling entertainment (if ticking yes, fill in box D) e) live music (if ticking yes, fill in box E)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B) c) indoor sporting events (if ticking yes, fill in box C) d) boxing or wrestling entertainment (if ticking yes, fill in box D) e) live music (if ticking yes, fill in box E) f) recorded music (if ticking yes, fill in box F)	Please tick any that
Provision of regulated entertainment a) plays (if ticking yes, fill in box A) b) films (if ticking yes, fill in box B) c) indoor sporting events (if ticking yes, fill in box C) d) boxing or wrestling entertainment (if ticking yes, fill in box D) e) live music (if ticking yes, fill in box E) f) recorded music (if ticking yes, fill in box F) g) performances of dance (if ticking yes, fill in box G) anything of a similar description to that falling within (e), (f) or (g)	Please tick any that

In all cases complete boxes K, L and M

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Standar	of alcohord days and read guida	d timings	Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	
6)				Off the premises	\boxtimes
Day	Start	Finish		Both	
Mon	07:00	00:00	State any seasonal variations for the supply of alcohologuidance note 4)	ol (please read	
Tue	07:00	00:00			
Wed	07:00	00:00			
Thur	07:00	00:00	Non standard timings. Where you intend to use the supply of alcohol at different times to those listed in left, please list (please read guidance note 5)	premises for th the column on (e he
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Sat	07:00	01:00			
Sun	08:00	23:30		Ü	

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

ame Is GULUZAR YAVUZ	
ddress	
ostcode	
ersonal licence number (if known)	
suing licensing authority (if known) NFIELD COUNCIL	

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8).

n/a

L

to the Standa	Hours premises are open to the public Standard days and timings (please read guidance note 6)		State any seasonal variations (please read guidance note 4) NONE
Day	Start	Finish	
Mon	06:00	00:00	- X
Tue	06:00	00:00	
Wed	06:00	00:00	Non standard timings. Where you intend the premises to be open to the
Thur	06:00	00:00	public at different times from those listed in the column on the left, please list (please read guidance note 5) NONE
Fri	06:00	01:00	
Sat	06:00	01:00	
Sun	08:00	23:30	30 24

M Describe the steps you intend to take to promote the four licensing objectives:

a) General - all four licensing objectives	(b, c, d and e)	(please read	guidance note 9))
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- STAFF TO BE TRAINED REGULARLY ON LICENSING PROVISIONS AND THIS TO BE DOCUMENTED.

b) The prevention of crime and disorder

- ALL INSTANCES OF CRIME AND DISORDER SHALL BE REPORTED TO THE POLICE.
- AN INCIDENT BOOK SHALL BE USED TO RECORD ALL INSTANCES OF PUBLIC DISORDER.
- CCTV SHALL BE INSTALLED, OPERATED AND MAINTAINED IN AGREEMENT WITH THE POLICE. THE SYSTEM WILL ENABLE FRONTAL IDENTIFICATION OF EVERY PERSON ENTERING THE PREMISES. THE SYSTEM SHALL RECORD IN REAL TIME AND OPERATE WHILST THE PREMISES ARE OPEN FOR LICENSABLE ACTIVITIES. THE RECORDINGS SHALL BE KEPT AVAILABLE FOR A MINIMUM OF 31DAYS. RECORDINGS SHALL BE MADE AVAILABLE TO AN AUTHORISED OFFICER OR A POLICE OFFICER (SUBJECT TO THE DATA PROTECTION ACT 1998) WITHIN 24HRS OF ANY REQUEST.

c) Public safety

- TO COMPLY WITH THE FIRE REGULATIONS AND THE PROVISIONS OF THE MANAGEMENT REGULATIONS.
- MAINTAIN AND CHECK SYSTEMS IN PLACE, SMOKE DETECTORS, FIRE EXTINGUISHERS, EMERGENCY SAFETY LIGHTING AND FIRE ALARMS.

d) The prevention of public nuisance

DISCOURAGE NOISE FROM PATRONS ARRIVING AT, QUEUING OR DEPARTING FROM THE PREMISES BY DISPLAYING POLITE NOTICES FOR CUSTOMERS' ATTENTION.

e) The protection of children from harm

- THE LICENSEE SHALL ADOPT THE CHALLENGE 25, THE RETAIL OF ALCOHOL STANDARDS GROUP'S ADVICE FOR OFF-LICENSES.
- THE LICENSEE SHALL ENSURE THAT STAFF ARE TRAINED ABOUT AGE RESTRICTED PRODUCTS AND ENSURE THAT THEY SIGN TO CONFIRM THAT THEY HAVE UNDERSTOOD THE TRAINING. THE LICENSEE SHALL KEEP RECORDS OF TRAINING AND INSTRUCTION GIVEN TO STAFF.
- THE LICENSEE SHALL PUT ARRANGEMENTS IN PLACE TO ENSURE THAT BEFORE SERVING ALCOHOL TO YOUNG PERSONS, STAFF ASK TO SEE A CREDITED PROOF OF AGE CARDS FOR EXAMPLE PROOF OF AGE CARDS CARRYING THE 'PASS' LOGO, A PASSPORT, OR UK DRIVERS LICENCE BEARING THE PHOTOGRAPH AND THE DATE OF BIRTH OF THE BEARER.
- -THE LICENSEE SHALL REQUIRE STAFF TO NOTE ANY REFUSALS TO SELL TO YOUNG PEOPLE IN A REFUSALS LOG.

Checklist:

	Please tick to indicate agree	ment
•	I have made or enclosed payment of the fee.	\boxtimes
•	I have enclosed the plan of the premises.	\boxtimes
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	\boxtimes
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	\boxtimes
•	I understand that I must now advertise my application.	\boxtimes
•	I understand that if I do not comply with the above requirements my application will be rejected.	\boxtimes

IT IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

Part 4 – Signatures (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	T. AY JUNEO
Date	17/03/2015
Capacity	AGENT

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Signature				-	
Date	"				

Capacity		 <u>-</u>		

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13)

MR TURABI AY

ANVA

109 BAWDSEY AVENUE

Post town	ILFORD		Postcode	IG2 7TN
Telephone number (if any)		07710942923		
If you would INFO@A-A	l prefer us to corresp NVA.CO.UK	ond with you by e-mail, your	e-mail address (optiona	1)

Notes for Guidance

- Describe the premises, for example the type of premises, its general situation and layout and any
 other information which could be relevant to the licensing objectives. Where your application
 includes off-supplies of alcohol and you intend to provide a place for consumption of these offsupplies, you must include a description of where the place will be and its proximity to the
 premises.
- 2. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 4. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or seminudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, each of the applicant or their respective agent must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.



Working in partnership

Licensing Act 2003

Representation from Camden and Islington Public Health on behalf of health bodies providing services in Islington concerning <u>The Shop, 26 Crouch Hill, London, N4 4AU</u>

Ref: WK/201574357

I am submitting a representation against the application for a licence for the sale of alcohol for consumption off the premises to 07:00 to 00:00 from Monday to Thursday, 07:00 to 01:00 the next day on Friday and Saturday and 08:00 to 23:30 on Sunday. This representation is on behalf of Islington Council's Public Health department, which as a health body is a responsible authority.

The grounds for the representation are:

Public safety

The relevant policy in Islington's Licensing Policy:

Policy 7 & 8: Framework Licensing Hours

The impact of alcohol in Islington

Islington suffers from some of the greatest levels of alcohol-related health harm in London. The residents of the borough have the highest rate of admissions for alcohol-related conditions in London, significantly higher than both the London and the UK-wide average. Alcohol also contributes to the early death of Islington residents with significantly higher levels of mortality from chronic liver disease than the London average and an average of 12 months of life lost due to alcohol in men and 5 months in women.

Alcohol also significantly harms children in the borough, Islington has the fifth highest rate of alcohol-specific admissions in the under 18s in London and had 63 alcohol-related ambulance call-outs in 2012/13.

Alcohol significantly contributes to crime in the borough with the fourth highest rate of alcohol-related crime in London and alcohol resulting in more than 1,500 violent crimes and 37 sexual crimes in the borough a year.

Availability of alcohol in the vicinity of the application

There is strong and well accepted evidence that increased availability of alcohol results in an increase in alcohol-related harm such as that outlined above. This is both in terms of the time period in which alcohol is available and density and number of premises from which alcohol is available. One effect of this is increased pressure and costs to the NHS, the Police and the Council. The impacts are also felt across the community as a whole. The licensing objectives are also breached where a surplus of alcohol is available.

The location of this application, Tollington Ward, already has a very high density of alcohol outlets. There are 55 outlets licensed to sell alcohol in the ward and within the Lower Super Output Area (LSOA) which this application refers to there are already 12 on-licences and 12 off-licences,

¹ Licensing data extracted 09-04-14

² The LSOA is home to 1,541 residents and is 20.97 hectares



Working in partnership

equivalent to around one alcohol licence for every 59 local residents aged 18 and over. There are also three 24 hour off-licences. This level of density and alcohol availability is significantly higher than the Islington average and this is one of the most densely provisioned areas of the borough in terms of alcohol.

In summary the area has sufficient premises to meet local demand and outlets supplying alcohol later in the evening will only be detrimental to the local residents in terms of noise and disturbance, antisocial behaviour and crime and will significantly add to the cumulative impact of alcohol on residents.

Harm from alcohol in the vicinity of the application

Local analysis indicates that ambulance callouts increase as the number of licensed premises increases. Across Islington, 53% of alcohol-related callouts resulted in conveying a person to hospital, and 6% resulted in assistance being given at the scene or conveyed to an NHS walk-in centre. This represents a substantial use of health services and indicates a failure to uphold the licensing objectives. The pattern of alcohol-related ambulance callouts corresponds with the availability of alcohol (density of premises) and the pattern of alcohol-related crime in Islington.

Any increase in the ease of access to alcohol in terms of the number of premises and the hours of operation therefore needs to be carefully managed to avoid breaching the licensing objectives. Data on alcohol-related ambulance callouts demonstrate where an ambulance has attended an incident connected with alcohol consumption. This data shows that in 2014, there were 136 alcohol-related ambulance callouts in Tollington ward, 30 (22%) of which were in the LSOA of this application. Each of these ambulance call-outs is an indicator that public safety has been compromised by alcohol and many are related to crime and disorder.

Recommendation

Based on the evidence available Islington Public Health Department recommend that:

- The application for a licence to supply alcohol beyond the framework license hours is refused as it would impact on the licensing objectives in this area.
- That a condition be added to the license that apart from 'premium' priced products no beer, lager or cider of ABV of 6.5% or above are sold.

Your Premises License Application New

Our Licensing/NI

Date: 15th April 2015

Premises at 26 Crouch Hill London N4 4AU



METROPOLITAN POLICE SERVICE Islington Police Licensing Team Islington Police Station 2 Tolpuddle Street London N1 0YY

Telephone: 07799133204

Email:

Licensingpolice@islington.gov.uk

Date 15th April 2015

Dear Sir/Madam

Re: Premises License Application: 26 Crouch Hill, London, N4 4AU

With reference to the above application, We are writing to inform you that the Metropolitan Police, as a Responsible Authority, will be objecting to this application as it is our belief that if granted the application would undermine the Licensing Objectives.

One of my colleagues in Trading Standards has been attempting to speak with the applicants since 24th March 2015 regarding our concerns about the application, but making contact has proved difficult. However, contact has finally been made today and I understand that the applicant is attending the Council Licence Office on Monday 20th April.

There are four other licenced premises with off sales within a 250 meter radius of these premises and It is our concern that another off licence within this area would have an impact on crime and disorder and public nuisance, both of which are objectives in the Licensing Policy 2013-2017.

We would also expect the applicant to be aware of the Designated Public Places Order (DPPO) which is in operation across the Borough of Islington. This is in place to prevent Anti- Social- Behaviour linked to street drinking. The applicant has made no reference to this in the application.

It is for these reasons that we are objecting to this application being approved.

However, should the Committee decide to approve the application we would ask that the following conditions are attached to the license?

1) 1. CCTV shall be installed, operated and maintained in agreement with the Police. Maintained means that the system will be regularly serviced (at least once a year) and checked every two weeks to ensure that it is storing images correctly and a log kept and signed by a Supervisor to this effect. The system will provide an identifiable full head and shoulder image of everyone entering the premises and will operate in any light conditions within the premises. The system will cover the full exterior of the premises and shall record in real time, date and time stamped and will operate whilst the premises is open for licensable activities. The recordings will be kept for a minimum of 31 days and copies will be made available to an Authorised Officer or a Police Officer (subject to the Data Protection Act 1998) within 24hrs of any request free of charge. There will always be a member of staff on duty who can operate the system, to allow Officers to view recordings and if required by a Police Officer, provide a copy of images immediately free of charge.

- 2) No High Strength Beer, Larger or Cider of 6.5% abv or above shall be sold other than premium beer, larger or cider priced at £1.95 or above per 500ml.
- 3) Signage to be in place at all entrances and exits and points of sale of alcohol advising customers of the DPPO
- 4) The hours of sale of alcohol to be between 0900-2300hrs Mon-Sat and 1000-2300hrs on Sunday.
- 5) All alcohol to be in locked cabinets/fridges during times that alcohol cannot be sold.
- 6) No more than 15% of the premises to be used for alcohol.

Should you wish to discuss the matter any further please feel free to contact us on the mobile 07799133204 or via email licensingpolice@islington.gov.uk. Alternatively please feel free to discuss this further at our up coming meeting.

Yours Sincerely

Nick Pamboris Steve Harrington Pete Conisbee

Islington Licensing Officer

Fitzsimons, Aiden

From:

Sent:

23 March 2015 20:36

To:

Licensing

Subject:

Premises licence application, 26 Crouch Hill, London, N4 4AU

Dear Ms Tomashevski,

I am writing in response to the recent notification of the license application.

I feel that there more than enough places to purchase alcohol in the area already!

Before the last shop closed down there were a number of occasions upon which the police were called by the proprietors. It was obviously an easy target for shop lifters and trouble makers.

With this in mind, for the safety of the new shop owner and others I ask you kindly to reject the alcohol license.

Kind regards,

Suggested conditions of approval consistent with the operating schedule

- The licensee shall ensure that staff are trained about age restricted products and ensure that they sign to confirm that they have understood the training. The licensee shall keep records of training and instruction given to staff.
- 2. All instances of crime and disorder shall be reported to the police.
- An incident book shall be used to record all instances of public disorder.
- 4. The licensee shall comply with the fire regulations and the provisions of the management regulations.
- 5. The licensee shall maintain and check systems in place including smoke detectors, fire extinguishers, emergency safety lighting and fire alarms.
- 6. Prominent, clear and legible notices must be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

Conditions proposed by the Police

- Signage to be in place at all entrances and exits and points of sale of alcohol advising customers of the DPPO
- 2. The hours of sale of alcohol to be between 0900-2300hrs Mon-Sat and 1000-2300hrs on Sunday.
- 3. All alcohol to be in locked cabinets/fridges during times that alcohol cannot be sold.
- 4. No more than 15% of the premises to be used for alcohol.

Condition proposed by the Trading Standards (accepted)

- No alcoholic goods will ever be purchased or taken from persons calling to the shop.
- 2. No spirits shall be purchased in a resealed box, without thorough checks being made to ensure it is legal to sell.
- 3. The licensee will immediately report to Trading Standards any instance of a caller to the shop attempting to sell alcohol.
- 4. Only alcoholic drinks which are detailed on invoices will be purchased or accepted as part of a 'free' offer. Invoices (or copies) for all alcoholic goods on the premises will be made available to officers from the council, police or HMRC upon request.
- 5. A stock control system will be introduced, so that the licensee can quickly identify where and when alcoholic goods have been purchased.
- 6. An ultra-violet light will be available at the premises for the purpose of checking the UK Duty Stamp on spirits as soon as practical after they have been purchased.
- 7. If any spirits bought by the business have UK Duty Stamps that do not fluoresce under ultra-violet light, or are otherwise suspicious, the licensee shall identify the supplier to Islington Trading Standards as soon as possible.
- 8. The licensee shall adopt 'Challenge 25', the Retail of Alcohol Standards Group's advice for off-licences, and promote it through the prominent display of posters.
- 9. The licensee shall ensure that staff are trained about age restricted products and ensure that they sign to confirm that they have understood the training. The training shall include the assessment of age;

making a challenge; acceptable proof of age; and recording refusals. The licensee shall keep records of training and instructions given to staff, detailing the areas covered, and make them available for inspection upon request by the licensing team, police or trading standards.

- 10. The licensee shall put arrangements in place to ensure that before serving alcohol to persons they believe to be less than 25, staff ask to see accredited proof of age: that is, proof of age cards carrying the 'PASS' logo (and no others), a Passport, or UK Driving Licence bearing the photograph and date of birth of the bearer.
- 11. The licensee shall require staff to note any refusals to sell to young people in a refusals log. The refusals log shall be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the licensing team, police or trading standards.
- 12. CCTV shall be installed, operated and maintained in agreement with the Police. Maintained means that the system will be regularly serviced (at least once a year) and checked every two weeks to ensure that it is storing images correctly and a log kept and signed by a Supervisor to this effect. The system will provide an identifiable full head and shoulder image of everyone entering the premises and will operate in any light conditions within the premises. The system shall record in real time, date and time stamped and will operate whilst the premises is open for licensable activities. The recordings will be kept for a minimum of 31 days and copies will be made available to an Authorised Officer or a Police Officer (subject to the Data Protection Act 1998) within 24hrs of any request. There will always be a member of staff on duty who can operate the system, to allow Officers to view recordings and if required by a Police Officer, provide a copy of images immediately.
- 13. No high strength beer, lager or cider of 6.5% abv or above shall be sold other than premium beer, lager or cider priced at £1.95 or above per 500ml.

